



QUALITY POLICY

The company pledges to be one of the best quality manufacturing units and achieve high level of customer satisfaction.

The company shall strive to create a healthy working environment and develop a culture of teamwork amongst the employees. We will work towards a sustainable development and seek continual improvement in our systems.

METHODOLOGY

1. Research & Development Techniques: -

- Upgrading our laboratory with the latest technology equipments.

2. Customer Satisfaction: -

- Timely delivery of products as desired by the customer.
- Ensuring quality of services & products as desired by the customer.
- Delight Customers by delivering superior quality, service and value addition.
- Prompt resolution of customer complaints.

3. Innovation: -

- Continual improvement in our operations/ processes & quality management systems.
- Continuous innovation of our product portfolio.
- Sustained focus on Research and Development with a vision to add new products every year.

4. Training & Development: -

- Providing growth-oriented environment to our employees by giving them regular training on new technologies.

5. Legal & Regulatory Requirements: -

- Emphasis on global quality standards and all relevant requirements.

Vsha N. Oswal

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PROPRIETOR